CVAG

Addendum No. 1 – November 28, 2023

Request for Proposals for Software and Implementation Services for an Enterprise Resource Planning (ERP) Software Systems Solution

Due Date and Time: Friday, December 15, 2023 by 4:00 pm PT

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A Pre-Proposal Vendor Teleconference was held on November 15, 2023 at 9:00 a.m. (PT). The Pre-Proposal Teleconference was facilitated by CVAG and CVAG's consulting partner, BerryDunn. The Pre-Proposal Vendor Conference was held via teleconference.

Attendance at the Pre-Proposal Vendor Teleconference was **not** mandatory.

The following vendors identified themselves as being in attendance via phone:

Company	Representative
Tyler Technologies	Jeremy Shaw
CanAm Technologies	Jim Blair
Oracle NetSuite	Esther Sigona
Oracle NetSuite	Scott Weir

Please find below questions received prior to and during the November 15, 2023, Pre-Proposal Teleconference, and responses from City.

CVAG RFP Specifications document update, Table 06: Current ERP Functions: CVAG has implemented the following modules in the current Eden system: General Ledger, Accounts Payable, and Project Accounting.

1. Does CVAG prefer to have the new cashiering solution take payments for all applications, such as A/R, the new Permitting system, miscellaneous, etc.

    CVAG Response: CVAG is open to seeing what is available in the marketplace. In the current operating environment, all cashiering duties are handled by member agencies who then forward payment to CVAG/CVCC. The option to add a cashiering solution to take payments for all applications is intriguing to CVAG and may prove useful at a future time.

2. Could CVAG provide us with the total number of users, including supervisors, that would be accessing just the new Cashiering/POS module? This would be based on receiving payments for the Financial A/R system, miscellaneous payments and any users associated with the answer above. Read-Only users and daily departmental revenue submitters are no charge.

CVAG Response: There are currently no users who access cashiering functions, and none are anticipated at the time of implementation, a future state environment may make it critical, so the option is desired.

3. Can CVAG list the current POS equipment and model you would like the Cashiering solution to integrate with or would the CVAG like additional POS equipment to be included in the RFP response (receipt printers, scanners, cash drawers, check imaging/MICR devices, encrypted credit card swipe and EMV/chip/tap-to-pay devices)?

    CVAG Response: The County of Riverside provides an I:Deal Panini to remote deposit checks into the County Pooled Investment Fund; there is a safe with $300 in petty cash funds.

4. In addition to PayPal is CVAG using any other credit processors?

    CVAG Response: No.

5. Would CVAG like the new cashiering solution to become CVAG's Online Customer Payment Portal? If so, what applications would CVAG like to take online payments for?

    CVAG Response: CVAG is open to seeing what is available in the marketplace and reviewing vendors' best practices.

6. Would CVAG like the cashiering solution to create an Image Cash Letter (ICL) containing check images for deposit, and send it to your bank?? If so, what bank?

    CVAG Response: The current bank used for operating activities is Wells Fargo. CVAG is open to seeing what is available on this front.

7. Does CVAG have a multi-check scanning process in place for recording checks and invoices in batch? If not, should this be included in the response? What is the annual volume that CVAG would scan using this process?

    CVAG Response: No current process is in place; please include it in the response. CVAG currently receives via mail approximately 250 checks each fiscal year while the CVCC receives about 100.

Respondents are instructed to return a copy of this addendum form signed by an authorized firm agent as part of proposal responses.

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SIGNATURE

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COMPANY   DATE